

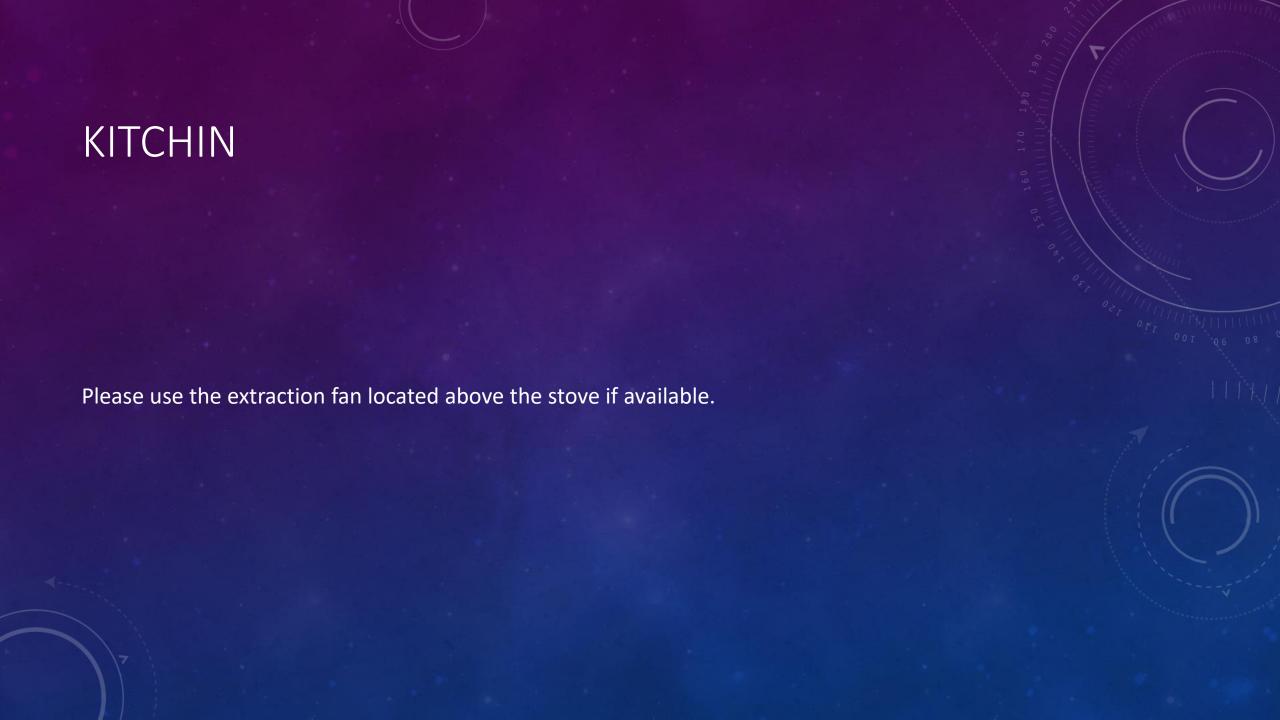
### NO PARTY

We have a strict "no party" policy. Our security team monitors the building.

We ask that you respect this policy to ensure all guests including yourselves have a quiet and comfortable stay.

## NO SMOKING

Strictly non-smoking inside the building. A cleaning fee will be charged if breached.



# FIRE ALARM IN THE CORRIDOR OUTSIDE YOUR UNIT = \$2000 CHARGE

#### FIRE ALARM IN THE UNIT = NO CHARGE

If the fire alarm is activated in your unit, please air the unit.

Open the window(s) to air the unit. The alarm will eventually stop.

Do not open the door to the corridor because it will activate the central alarm system for the entire building.

If the central alarm system is activated, you will be charged the penalty of AUD\$2000 imposed by the Fire Department.

## LOST KEYS

• If you lose your room key, we are happy to issue a new key. Please present a photo ID.

## PACKAGES (COURIER/DELIVERY)

 Packages sent to Oaks must be tagged under your name. Packages can be collected from the front office.

## FRONT OFFICE IS OPEN 24 HOURS/7 DAYS A WEEK

- If you have any questions or concerns, please contact us.
- Please do not try "DIY" if you have difficulties operating in-room facilities.